

# Member Connection



Spring 2022

2nd Year in a Row!  
*DepositAccounts.com*  
Ranked DFCU 47th TOP  
200 Healthiest Credit  
Unions in the Nation.



## MEMBER SURVEY

*MEMBERXP 2022 BEST OF THE BEST*

Throughout the year members are sent surveys on your interactions with DFCU. DFCU wants to give our membership a HUGE thank you for taking the time to complete the surveys. This helps DFCU stay on track in providing the best member experience. As a result DFCU has won two awards with the Survey Vendor MemberXP.



## NEW DIGITAL OFFERINGS

*STAY UP TO DATE ON DFCU DIGITAL SERVICES*

New in 2022 DFCU now offers a totally online Mortgage application and portal to track your DFCU mortgage from start to finish!

Enjoy an interactive financial literacy tool with ZOGO! Visit the Google or Apple App store and use referral code "DANNEMORA" to get started learning and earning rewards today!

Be on the lookout for our new website Cline Chatbot assistant coming in Q2 2022!



## Commitment To Our Community

### The Credit Union Difference

Local Area Veteran Groups: DFCU is proud to announce a \$20,000 contribution to be split between the North Country Veterans Association (NCVA) & the Clinton County Veterans Assistance Fund. The NCVA is a not for profit veterans organization servicing veterans and their families. Some of the programs/services that the NCVA is involved in include the annual Christmas food basket program (serves approximately 60 families,) assisting veterans in developing VA compensation claims, providing peer group counseling to veterans, and outreach referral services for veterans and families of veterans in need.

The Clinton County Veterans Assistance Fund is a fund designed to help area veterans overcome extreme financial difficulty on a case-by-case basis. Examples of how the funds are used include assisting with paying back due rent, electric bills, heating oil, and even helping with ferry tickets to

Strand Center for the Arts

CVES Regional  
Spelling Bee Sponsor

Autism Alliance  
Virtual Walk Sponsor

Clinton Co. Board of Realtors  
Snowball Donation

Senior Citizen Council  
Jean Day Donation



Wear Red Day  
Women's Health Awareness



JCEO  
Jean Day Donation  
Hat & Mitten Drive

Hospic of the North Country  
Jean Day Donation

CVPH Donations  
Stepping for Heart  
Jean Day

## Youth Month - April 2022

Providing financial education embodies the credit union movement's "people-helping-people" philosophy. With April being Youth Month for credit unions across the country, we're encouraging our youngest members to learn common financial concepts that will be healthy habits for adulthood.

We don't just celebrate our youngest members once a year- we encourage healthy habits year round with our Youth Accounts (which earn interest at no minimum balance requirements), and our Great Grades Promotion that pays for A's!

This April only we are offering new youth members a limited time \$10 deposit when they open an account in April (deposit will be made after account is open for 30 days). **Be on the look out for a Youth Month Contest for the month of April 2022.** "The more you save the more the chances to win!"

Visit [dfcu.net](http://dfcu.net) for more details on our Youth Accounts & how to get your children on the right start for their financial future.

## Employee Anniversaries

Thank you to the following employees for their dedicated years of service- let's all join in celebrating their anniversaries this quarter:

Brianna Rotella	Mortgage Servicing Processor	5th Year
Savannah Rabideau	Member Service Supervisor	1st Year
Heather Rancour	Senior Mortgage Loan Officer	15th Year
Natasha Nevius	Member Service Supervisor	6th Year
Ashton Cortright	Mortgage Loan Officer	8th Year
Staci Stone	Member Experience Manager	20th Year
Caitlyn Tetreault	Member Service Supervisor	1st Year
Kayla Barber	MBL/ Comm Credit Analyst Admin	18th Year
Dana Pickering	Consumer Loan Officer	22nd Year
Miranda Arthur	Member Service Representative	1st Year
Lisa Panetta	Senior Member Srv Supervisor	22nd Year
Brittany Joy	Senior Mortgage Loan Officer	9th Year
Sabrina Thayer	Senior Accounting Specialist	5th Year
Teresa Coolidge	Workout Recovery Specialist	20th Year
Lynn Armstrong	Branch Manager	29th Year
Samantha Seymour	Mortgage Loan Processor	8th Year
Destiny Cronkrite	Loan Clerk	3rd Year

## Quarterly Dividends

The Board of Directors declared the following dividend rates for second quarter 2022.

	APY*
Regular Shares .....	0.05%
Club Accounts .....	0.05%
Escrow Shares .....	0.10%
IRA Shares .....	0.30%

### Money Market Shares

\$5,000 - \$24,999.99 ....	0.15%
\$25,000 - \$49,999.99 ..	0.20%
\$50,000 - \$74,999.99 ..	0.35%
\$75,000+ .....	0.40%

### \*Annual Percentage Yield

## Upcoming Holidays

All branches & our call center will be closed on the following dates:

May 30th  
Memorial Day

June 20th  
Juneteenth

July 4th  
Independence Day

# Call for Nominations

## For Board and Supervisory Committee

Once a year you have the opportunity to vote for the credit union Board of Directors candidates of your choice or even be one. Any member in good standing, age 18 or older, is eligible to contact the Nominating Committee, for consideration as a candidate for the Board of Directors or appointment to the Supervisory Committee. Directors are responsible for establishing credit union policies that serve our membership, assure our fiscal integrity, and adhere to the rules and regulations of the National Credit Union Administration, our federal regulatory agency. Directors meet once a month in regular board meetings and in committee meetings, as required. Although they are volunteers who receive no salary for their contributions, directors are reimbursed for expenses incurred in attending CU conferences and workshops. To apply as a candidate for the Board or to be considered for appointment to the Supervisory Committee, submit a resume which includes past and present work experience, education, credit union involvement, and any civic activity; accompanied by a statement of your reason for wishing to serve. Also include the contributions that you feel you could make as a credit union official.

**Applications should be mailed to:**  
**Dannemora Federal Credit Union**  
**Attn: Nominating Committee,**  
**342 Tom Miller Road, Plattsburgh, NY 12901**

**All applications must be received by May 14, 2022 to be considered.**



## Contact Us

Tom Miller Road: Dannemora	50 State Road	Phone	Lost Debit Card	Email
344 Tom Miller Road	Dannemora, NY 12929	518.825.0323	800.472.3272	info@dfcu.net
Plattsburgh, NY 12901				
New York Road: Champlain	10 Elm Street	Telephone Banking	Lost Credit Card	Website
122 New York Road	Champlain, NY 12919	800.391.8978	800.543.5073	dfcu.net
Plattsburgh, NY 12903				